



INTRODUCTION TO FAMILY PORTAL, MOODLE, & TEAMS

FACTS Family Portal gives you an opportunity to get more involved in your child's academic progress. The **Family Portal** is a private and secure way for parents to view student academic information. You can see your student's grades and attendance as well as other useful school information or communicate with school staff.

How to access the **Family Portal**:

- Make sure that you have provided the school with your email address.
- Go to www.knoxvillecatholic.com and click **Family Portal** (top of screen). The district code is **kchs-tn**.
- Click **Create New Family Portal Account**.
- Type your email address and click **Create Account** and follow the prompts to finish.

Once you have signed into **Family Portal**, you may set preferences or change family information by clicking on *Family* and choosing *Family Home*. Should you discover that you are not receiving emails from the school, please make sure that your email filter settings are set to always allow emails from addresses @renweb.com and @knoxvillecatholic.com. **FACTS Family Portal** is mobile responsive and may be accessed in your phone's browser.

Your student will have his/her own login and account for the Family Portal. Instructions for accessing and utilizing the Family Portal will be provided to students on the first day of school.

Knoxville Catholic uses the **Moodle** learning management system and **Microsoft Teams** to deliver course content. Each student will receive Moodle and Microsoft logins, and parents who wish to view content may do so through the student's account (obtain login information from student). Moodle may be accessed at www.knoxvillecatholic.com (click on Moodle), <http://kchs-tn.moodle.renweb.com> or through the free Moodle mobile app. Microsoft Teams may be accessed through <https://portal.office.com>.